

**CERTIFICATED COMPANY INFORMATION**

Gold Line Telemanagement, Inc. 2014 MAR 17 PM 12:11

Company Name  
Gold Line Telemanagement, Inc. MICE

Db/a/fka  
300 Allstate Parkway Telephone #

Mailing Address  
Markham ON CN L3R 0P2

City, State, Zip Code  
300 Allstate Parkway

Business Location  
Markham ON CN L3R 0P2

City, State, Zip Code Regional Municipality of York  
County

**REGISTERED AGENT INFORMATION**

Registered Agent: Registered Agent Solutions, Inc.

Mailing Address: 317 Roth Vista Rd.

Lexington, SC 29073.

City, State, Zip Code

**Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:**

- Customer Service Inquiries 300 Allstate Parkway Markham ON CN L3R 0P2
- A. **General Manager** (Include Address if different than above)  
800-649-8583 / 800-695-8099 / clientcare@groupofgoldline.com  
Telephone Number / Facsimile Number / E-mail Address  
300 Allstate Parkway Markham ON CN L3R 0P2
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)  
800-649-8583 / 800-695-8099 / clientcare@groupofgoldline.com  
Telephone Number / Facsimile Number / E-mail Address  
300 Allstate Parkway Markham ON CN L3R 0P2
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)  
800-649-8583 / 800-695-8099 / clientcare@groupofgoldline.com  
Telephone Number / Facsimile Number / E-mail Address  
Customer Service Inquiries 300 Allstate Parkway Markham ON CN L3R 0P2
- C2. **Customer Contact** (Toll Free Number)  
300 Allstate Parkway Markham ON CN L3R 0P2
- D. **Engineering Operations** (Include Address if different than above)  
800-649-8583 / 800-695-8099 / clientcare@groupofgoldline.com  
Telephone Number / Facsimile Number / E-mail Address  
300 Allstate Parkway Markham ON CN L3R 0P2
- E. **Test and Repair** (Include Address if different than above)  
800-649-8583 / 800-695-8099 / clientcare@groupofgoldline.com  
Telephone Number / Facsimile Number / E-mail Address  
Customer Service Inquiries 300 Allstate Parkway Markham ON CN L3R 0P2
- F. **Emergencies** (During Non-Office Hours)  
800-649-8583 / 800-695-8099 / clientcare@groupofgoldline.com  
Telephone Number / Facsimile Number / E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

- G. Lisa Torcivia 300 Allstate Parkway Markham ON CN L3R 0P2  
**Regulatory Officer** (Include Address if different than above)  
(905) 709 6903 / 800-695-8099 / clientcare@groupofgoldline.com  
Telephone Number / Facsimile Number / E-mail Address  
Janice Wong
- H. **Dual Party Mailings (Name)**  
300 Allstate Parkway Markham ON CN L3R 0P2  
(Mailing Address)  
800-649-8583 / 800-695-8099 / clientcare@groupofgoldline.com  
Telephone Number / Facsimile Number / E-mail Address  
Customer Service Inquiries
- I. **Interim LEC Fund Mailings (Name)**  
300 Allstate Parkway Markham ON CN L3R 0P2  
(Mailing Address)  
800-649-8583 / 800-695-8099 / clientcare@groupofgoldline.com  
Telephone Number / Facsimile Number / E-mail Address
- J. **Universal Service Fund Mailings (Name)**  
300 Allstate Parkway Markham ON CN L3R 0P2  
(Mailing Address)  
800-649-8583 / 800-695-8099 / clientcare@groupofgoldline.com  
Telephone Number / Facsimile Number / E-mail Address  
Customer Service Inquiries
- K. **Gross Receipts Mailings (Name)**  
300 Allstate Parkway Markham ON CN L3R 0P2  
(Mailing Address)  
800-649-8583 / 800-695-8099 / clientcare@groupofgoldline.com  
Telephone Number / Facsimile Number / E-mail Address  
Customer Service Inquiries
- L. **Lifeline Mailings (Name)**  
300 Allstate Parkway Markham ON CN L3R 0P2  
(Mailing Address)  
800-649-8583 / 800-695-8099 / clientcare@groupofgoldline.com  
Telephone Number / Facsimile Number / E-mail Address

Shala Yazdani

This form was completed by

CFO/Treasurer

Title

Shala Yazdani  
**Signature**

March 5, 2014

**Date**

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Docketing Department**  
Post Office Drawer 11649  
Columbia, South Carolina 29211

And  
Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201